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Janda

Warranty Booklet with General Care Instructions



If something goes wrong

GENERAL WARRANTY

A special note on all warranties: All Janda warranties within this booklet cover the product only under normal household usage and only when the furniture is cared for in accordance with the care instructions attached to your Janda product. All warranties are subject to the general terms and conditions as stated within this warranty booklet.

10-YEAR STRUCTURAL WARRANTY

This warranty covers manufacturing faults and/or defective materials. In the event that there is a warrantable issue with the frame, Janda will replace or repair, at Janda's discretion, the faulty components within 10 years of the original purchase date. This 10-year conditional warranty applies to the structural components (frame) only and does not include other components such as leather, fabric, recliner actions, fillings or any other parts.

5-YEAR CUSHIONS, FOAM AND FILLINGS WARRANTY

This warranty covers cushions, foam and fillings against defective materials or workmanship for a period of 5 years from the original purchase date. If such an event occurs, Janda will replace or repair, at Janda's discretion, the faulty materials.

3-YEAR LEATHER WARRANTY

This warranty covers technical defects from the tanning process or failures of the raw materials that result in abnormal or unusual wear. This warranty is for a period of 3 years from the original purchase date. If such an event occurs, Janda will repair or replace the leather coverings at Janda's discretion. This warranty does not cover natural folds, scars on hides or any differences in grain or colour, which are not considered as defects, rather proof that the product is covered in genuine cowhide. Leather is a natural product; this means that no two pieces of leather are exactly alike. These natural occurrences are not considered warrantable issues. Leather will fade and stretch and seat foams will soften over time, especially in high wear areas. This is unavoidable and is not considered a defect and therefore not covered under this warranty. Stains, burns, tears and any other incidental damage are not covered by this warranty.

12-MONTH FABRIC WARRANTY

This warranty covers against faults which are found to be a direct result of the manufacturing process. If such an event occurs within 12 months of the original sale date Janda will replace or repair at Janda's discretion the material. Stains, burns tears and any other incidental damage is not covered by this warranty.



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3-YEAR RECLINER ACTION WARRANTY

This warranty covers technical faults or defective material and/or workmanship that result in the recliner action no longer working. This does not include the recliner trigger. If such an event occurs within 3 years of the original sale date, Janda will replace or repair at Janda's discretion the recliner action. Bending of mechanisms or mechanism parts due to misuse or rough treatment is not considered to be a manufacturing fault and is therefore not covered by this warranty. Recliner actions are not intended to support weights over 120 kilograms unless otherwise stated.

CAUTION

DO NOT ALLOW CHILDREN TO PLAY ON MECHANISED FURNITURE OR OPERATE THE MECHANISM. LEG RESTS FOLD DOWN ON CLOSING AND A CHILD COULD POSSIBLY BE INJURED. ALWAYS LEAVE IN THE UPRIGHT AND CLOSED POSITION AND KEEP HANDS AND FEET CLEAR OF MECHANISM. ONLY THE OCCUPANT SHOULD OPERATE IT.

ALL OTHER PARTS - 12 MONTHS (INCLUDE STITCHING AND RECLINER TRIGGERS)

All other parts not specifically mentioned have a 12-month warranty against defective materials or workmanship. This warranty is limited to the repair or replacement of the defective part only. If such an event occurs within 12 months of the original sale date, Janda will replace or repair the parts at Janda's discretion.

- To receive the benefits of this warranty you must retain proof of purchase that clearly shows the place of purchase and the date of purchase. In the event that you require assistance please contact the retail dealer from whom you made your purchase. If the retail dealer from whom you purchased the product is not contactable, then contact Janda on 07 3666 0950 or info@jandafurniture.com.au



General Conditions

GENERAL CONDITIONS OF ALL WARRANTIES DETAILED

- Janda provides this warranty to the original purchaser and it is not transferable or assignable, and should be construed as being subject to the provisions of the Trade Practices Act 1974 and relevant State Acts. The warranty covers the product under normal household usage and only when the furniture is cared for in accordance with the care instructions attached to your Janda product.
- Any damages due to incorrect or improper uses such as cuts or damages caused by pets, burns, incorrect cleaning, use of chemical products or solvents, exposure to sunlight, heat sources or sunlamps will void the warranty. Any spots caused by acids, solvents, dyes, corrosive chemical agents, ink, paint, abuse, excessive soiling, fingernail polish and remover, bleach, glue and household cleaners, body fluids or any use of any other chemical applied by the retail dealer or consumer that has not been previously approved by Janda in writing will void the warranty.
- The warranty covers labour, shipping and handling costs for 12 months from the original purchase date. After the 12 month period, while the product is covered by any other aspects of the warranty, all transportation charges shall be pre-paid both ways by the purchaser unless otherwise notified in writing by Janda.
- Fabrics, leathers, suspension components, cushioning and fillings will show signs of wear and tear with use. For example, fabrics and leathers will fade and crease and foam and fillings will soften and form to the pattern of use over time. This is also considered wear and tear. Wear and tear is not included in this warranty.
- Any repair or replacement under this warranty is limited to the defective part only.
- Janda retains the right to determine what a manufacturing defect is and repair or replace any product covered by this guarantee at Janda's sole discretion.
- This guarantee does not cover any assumed damage to any third party property (e.g. polished wood or linoleum flooring, carpet, tiles and painted surfaces).
- Janda has no further liability or responsibility with respect to any direct, indirect or consequential injury, loss or damage to the purchaser whatsoever and howsoever arising, other than as set out in this warranty.
- This warranty will end immediately if the furniture becomes defective because of misuse, lack of proper care and maintenance, commercial use or handling in transit.
- No person other than a duly authorised officer of Janda may alter this warranty.

A SPECIAL NOTE ON SOFA BEDS

- Do not attempt to move the sofa with the bed whilst it is open as this may cause damage to the product and can pull the mechanism out of alignment. Any damage caused to the sofa bed due to improper use will void the warranty. When closing the sofa bed firstly remove pillows, blankets, sheets or other bed linen.



General Care Instructions

REGULAR CARE FOR BOTH LEATHER AND FABRIC

- Avoid placing your furniture in direct sunlight. All materials will fade over time if placed in direct sunlight.
- The accumulation of body oils and/or oils from hair, sweat, dirt, and grime will accelerate the wear process, which may cause discolouration and surface damage. When cleaning pay special attention to wear areas such as seats, arms, headrests, footrests that come in direct contact with skin or hair.
- Do not allow your pets on your lounge.
- Do not use any acids, solvents, corrosive chemical agents, fingernail polish and remover, bleach, glue and household cleaners or any other chemicals on your lounge.
- Do not leave newspapers on your furniture. The ink in the newsprint may rub onto the leather/fabric.

CLEANING LEATHER

- Leather is a natural material, which will last a long time, but only if maintained correctly. Leather must be cleaned and conditioned regularly to avoid the leather from drying out and cracking.
- Use specialist leather cleaning products regularly and fully clean your leather furniture every 6 months to remove dirt as well as the gradual accumulation of body oils and perspiration. The regular application of a leather conditioner will also prolong the life of your leather. Always use a specialised leather care product in accordance with the instructions. Alternatively, contact a leather-cleaning specialist to clean your leather for you.
- Wipe down surface weekly with a slightly moistened soft, clean dye free cloth.
- Prolonged exposure to heat can cause leather to dry, crack and become hard. Try to maintain at least 30cm between furniture and heating sources.
- Dust your leather lounge suite weekly or use the soft brush attachment on your vacuum cleaner.
- Avoid exposure to sunlight as all coverings will fade if left in direct sunlight for prolonged periods.



General Care Instructions

CLEANING FABRIC

- For best results, we recommend that you contact a professional upholstery cleaner.
- All fabrics require regular vacuuming (weekly/fortnightly) with a clean upholstery attachment, as dust will cause premature wear and discolouring if left. Treat spills and marks immediately.
- Treat spills and stains as soon as possible. Gently scrape any soil or mop any liquid from the surface of the fabric. If spills do occur, blot area do not rub. If using any cleaning product we recommend that you first test the product on a hidden area to ensure fabric and colour are not removed.
- Rotate reversible and interchangeable cushions regularly.
- Keep away from direct heat sources and avoid areas that might be damp.
- Avoid exposure to sunlight as all fabrics will fade if left in direct sunlight for prolonged periods.



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